

SATISFACTION SURVEY OF THE STAKEHOLDERS (ALUMNI)

REPORT OF FEEDBACK OF THE ALUMNI DURING THE YEAR - 2020-21

Parameters: A-Very Good (60% & above), B-Good (55% & above), C-Satisfactory (50% & above) & D-Unsatisfactory (Below 50%)

The survey is based on 32 responses during the year 2020-21 based on the questionnaires given below. It is also to be noted that the year of the pass outs range from 2004-2021. Most of them are employed as clerks (1%), or engaged as MCOs (1%) or doing part time jobs (1%), some are pursuing higher education (19.4%) or engaged in service like softwares, MCOs, in Mindtree etc. (6.5%) some are jobless (The Remaining ones).

Format I FEEDBACK ON COLLEGE PREMISES:

Q1. Do you see any change in college set up ?

Overall impression there is a change: Yes - 81.3% No - 18.7%

Q2. Is the change good?

Overall impression the change is good: Yes - 93.8%, No - 6.2%

Q3. How would you rate the present security of the college than before?

Overall impression is Excellent - 46.9%, Good - 40.6, Not up to expectations - 12.5%

Q4. How would you rate the response and behavior of the staff than before?

Overall impression is Good - 59.4%, Excellent - 37.5%, Not up to the expectation - 3.1%

Format II FEEDBACK ON COLLEGE AUTHORITY

Q1. How would you rate the quality of the college authority today than before?

Overall response is Good - 56.3%, Excellent - 40.6%, Not upto the expectation - 3.1%

Q2. Is the college authority is more responsive and active today than before?

Overall response is Good - 87.5%, No - 12.5%

Q3. Is the college authority today more accessible than before and eager to listen to and solve the problems?

Overall response is Good - 87.5%, No - 12.5%

Q4. How would you rate the attitude of the college authority today than before?

Overall response is Good - 56.3%, Excellent - 34.4%, Not up to the expectation - 9.4%

FORMAT III FEEDBACK ON THE ROLE OF THE OFFICE STAFF

Q5. Do you see any change in the atmosphere and attitude of the office staff than before ?

Overall response is Yes - 65.6, No - 34.4%

Q6. How would you rate the response and behaviour of the office staff today than before?

Overall response is Excellent -Good - 62.5% Excellent -% 21.9%, Not upto the Expectation - 15.6%

Q3. Do you rate the quality of the office staff better today than before?

Overall response is Yes - 81.3%, No - 18.7%

Q4. Is the office staff today more efficient and accessible than before?

Overall response is Yes - 81.3%, No - 18.7%

Format IV FEEDBACK FROM STUDENTS PERSPECTIVE

Q1. Do you see any qualitative change today than before among the students?

Overall response is Yes - 78.1%, No - 21.9%

Q2. How is the change?

Overall response is Good - 93.8%, Bad - 6.2%

Q3. How would you rate the response and attitude of the students today than before?

Overall response is Good - 56.3%, Excellent - 31.3%, Not up to the expectation - 12.4%

Q6. Do you see any change in the increase in number of students than before?

Overall response is Yes - 81.3%, No - 18.7%

Q7. Would you like to be a student of this college today given the opportunity?

Overall response is Yes - 87.5%, No - 12.5%

FORMAT V FEEDBACK FROM TEACHING PERSPECTIVE

Q1. Do you see any qualitative change in teaching today than before

Overall response is Yes - 84.4%, No - 15.6%

Q2. How would you rate the ability of response of the teachers today than before?

Overall response is Excellent - 56.3%, Good - 40.7%, Not up to the expectation - 3.1%

Q3. Are the teachers more responsive and accessible today than before?

Overall response is Yes - 90.6%, No - 9.4%

Q5. Are the teachers better today than before as far as teaching is concerned?

Overall response is Yes - 96.9%, No - 3.1%

FORMAT VI FEEDBACK ON STUDENTS' UNION

Q1. How would you rate the students ' union today?

Overall response is Good - 71.9%, Excellent - 6.3%, Not up to the expectation - 21.9%

Q2. Did you see any change in the overall activities of the students ' union today than before?

Overall response Yes - 56.3%, No - 43.7%

Q3. How would you rate the change?

Overall response is Good - 62.5%, Excellent - 12.5%, Not upto the expectation - 25%

Q4. How would you rate the attitude and response of the students' union today?

Overall response is Good - 62.5%, Excellent - 12.5%, Not up to the expectation - 25%

FORMAT VII FEEDBACK ON ADMINISTRATION

Q1. How would you rate the administration of the college today than before?

Overall response is Good - 54.8%, Excellent - 32.3%, Not upto the expectation - 12.9%

Q2. How would you rate the response, attitude and facilities of the Library today than before?

Overall response is Good - 56.3%, Expectation - 37.5%, Not upto the expectation - 6.3%

Q3. How would you rate the internet facilities, computer facilities, audio-visual classes today?

Overall response is Excellent - 43.8%, Good - 40.6%, Not upto the expectation - 15.6%

Q4. How would you rate the syllabus of the University Calcutta and the system of exam today than before.

Overall response is Good - 56.3%, Excellent - 43.7%

Q5. How would you rate the Teacher -Student relationship today than before?

Overall response is Excellent - 53.1%, Good - 46.9%

Q6. How would you rate the canteen and other basic amenities of College today than before?

Overall response is Good -43.8%, Excellent - 21.9%, Not upto the expectation - 34.4%

Q7. How would you rate the different extra-curricular activities like sports, NSS etc.?

Overall response is Good - 56.3%, Excellent - 21.9%, Not upto the expectation - 21.9%

Q8. How would you rate the different activities of different cells of the college today like anti-ragging cells, Womens' cells, Grievance Cell etc. of today.

Overall response is Good 68.8% , Excellent - 25%, Not upto the expectation - 6.3%

Q9. How would you rate the onine classes today?

Overall response is Good -53.1% Excellent - 37.4%, Not upto the expectation - 9.4%

Q10. Would you recommend this college to others for admission?

Overall response is Yes - 90.6%, No - 9.4%

Going by the above analysis the college is progressing well but for the college sky is the limit.